



BARTENDER & SERVER

Employment Status:	Part-time, casual
FLSA Status:	Non-Exempt
Experience Required:	Two years customer service experience required (food & beverage experience preferred) Experience in performing arts industry preferred. Must be at least 21 years of age.
Minimum Education:	High School diploma or GED; Associate's Degree preferred.
Department:	Patron & Event Services
Direct Supervisor:	Food & Beverage Manager
Supervisory Responsibility:	None
Primary Work Location:	Theater
Certification:	Arizona Alcohol Certification
Pay Rate:	\$14.00/hour with pooled tips

Job Description

Bartenders are responsible for mixing and serving drinks to patrons and upselling concessions. Bartenders are also responsible for setting up, cleaning, stocking bars as well as efficiently serving all products in a friendly and timely manner.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Welcome patrons warmly, take drink and food orders, and enter them accurately into POS system
- Prepare patron orders with speed and accuracy
- Accurately mix and serve a variety of alcoholic and non-alcoholic beverages, including cocktails, mock-tails, beer, and wine, according to recipes and guest preferences
- Provide a friendly and professional atmosphere, answer questions, and handle complaints to ensure a positive patron experience
- Verify patron age requirements before alcohol service by checking identification, monitor intoxication levels, and appropriately refuse service for impaired patrons
- Maintain thorough knowledge of menu, including specials, and be able to make recommendations to patrons
- Handle payments responsibly, including cash, credit cards, and gift certificates; perform basic math accurately

- Maintain cleanliness of bar areas and equipment before, during, and after shifts; participate in scheduled deep-cleaning duties
- Restock bars with beer, wine, liquor, and supplies (ice, cups, napkins, straws, etc.)
- Set up bars appropriately for each show
- Assist as a barback or runner for shows as needed
- Comply with all health and safety codes and policies
- Follow directions from management and maintain clear communication with team members

DRESS CODE AND ADDITIONAL JOB REQUIREMENTS

- All bar staff must be dressed in all black clothing, Fox branded apron (provided) or Fox Tucson Theatre branded t-shirts for all events. Any deviation from the normal attire must be approved by the Food & Beverage Manager.
- Able to lift up to 50lbs
- Able to stand for 6-7 hours as well as walk up and down stairs often. The employee is occasionally required to stoop, kneel, or crouch
- At least 21 years old
- Two years customer service experience required (food & beverage experience preferred)
- Comfortable in fast-paced work environment

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the experience, knowledge, skill, and/or abilities required. Reasonable accommodation may be made to enable individuals with disabilities to perform the essential functions.

Qualifications

- Experience in food and beverage service—and specifically alcohol sales and bartending—is strongly preferred.
- Must carry up-to-date Arizona Alcohol Certification
- Ability to work with colleagues in other departments to achieve a shared vision is highly valued.
- Position is PT/Casual Hourly and will vary from week to week based upon show schedules.